



# Donna B Noden

Senior Operations Consultant

## Education

Bachelor of Science  
Home Economics, Foods & Nutrition  
Radford University  
Radford, Virginia

## Affiliations

Association for  
Healthcare Foodservice  
(AHF)

## Experience

**Food Service Consultant with a specialization planning and implementing healthcare room service projects since 2003.**

Over 35 years' experience in the healthcare industry, as an equipment specialist. Design and implementation of meal delivery systems for both cook-chill and cook-serve operations. Additionally, significant experience in planning and designing in other areas of healthcare facilities including Pharmacy, Surgery, and Emergency Services. This experience provides a well-rounded perspective into the interface between the service departments and the medical areas.

Experience conducting assessment site visits and report preparation to include space planning, work-flow analysis, staffing, and capital budget proposals.

As a Project Manager, coordinates all activities, and scheduling of meetings with the room service project teams at each medical center. Assists F&NS staff in conducting Stakeholder Meetings. Provides each client with a customized Marketing Plan for internal education and external clients. Developed a Service Recovery plan for Food & Nutrition Services. Conducts training for room service staff, and provides start up support.

## Selected Project Experience

- University of Washington Medical Center, Seattle, Washington
- Oregon Health & Science University (OHSU), Portland, Oregon
- MultiCare Good Samaritan Hospital, Puyallup, Washington
- Nationwide Children's Hospital, Columbus, Ohio
- Southern Ohio Medical Center, Portsmouth, Ohio
- Providence St. Peter Hospital, Olympia, Washington
- Swedish Medical Center/Edmonds, Edmonds, Washington
- Legacy Health System – Emanuel Medical Center, Portland, Oregon
- Nationwide Children's Hospital, Columbus, Ohio
- Cook Children's Medical Center, Fort Worth, Texas
- Sutter-Eden Medical Center, Castro Valley, California
- Loma Linda University Children's Hospital, Loma Linda, California
- Saint Francis Medical Center, Missouri
- Wayne Healthcare, Greenville, Ohio