



Rick Persson

Consultant

Education

Bachelor of Science
Business Administration
Elizabethtown College
Elizabethtown, PA

Bachelor of Science
Food Service & Housing Admin.
Penn State University
University Park, PA

Master Public Administration
Health Care Focus
Penn State University
Middletown, PA

Affiliations

Association for
Healthcare Foodservice
(AHF)

Association of Nutrition & Foodservice
Professional (ANFP)

Academy of Nutrition & Dietetics,
Associate Member

Credentials

Certified Dietary Manager
Certified Food Protection Professional
Serv Safe Certified

Experience

Experienced Manager that manages supervisory staff, union and non-union workers; develops and administers operating and capital budgets; instructs and facilitates food safety and sanitation practices; plans and implements for department needs; promotes customer service excellence practices; and develops and manages relationships with stakeholders.

Over the past 20 years, have taken several operational systems from contracted management to self-operation. Within this realm, worked with call center based and hostess based room service. Has initiated and implemented new software programs and modules for room service and retail operations. Rick utilizes lean and six sigma methods and tools within the scope of departmental operations for efficiencies and effectiveness.

Selected Project Experience

Alpena Regional Medical Center
Alpena, MI

Strawberry Lane Nursing & Rehab Center
Wisconsin Rapids, WI

Pikeville Medical Center
Pikeville, KY

Riverview Hospital Association
Wisconsin Rapids, WI

The Brethren Home
New Oxford, PA

The Wood Company
Lewistown, PA

Wilmac Corporation
Hanover, PA

Advisory

Past Chair of Local ANFP Chapter

Past Chair Quality Improvement Committee -
Housekeeping & Laundry; Wilmac Corp.