



Ralph Jones

Senior Operations Consultant

Education

Bachelor of Arts
Business Management
University of Redlands
Redlands, CA

Affiliations

Association for the
Healthcare Environment
(AHE)

International Facility
Management Association
(IFMA)

The Worldwide Cleaning
Association
(ISSA)

Experience

Ralph is a senior operations consultant in Ruck-Shockey Associates, Inc., an S-Corporation formed in 1997. He has over 35 years of operational and project experience including operational review & assessment studies; conducting in depth hospital studies, both systems and stand alone, service integration (multi-service/multi-unit); environmental service and facility service programs; oversight reviews; implementation processes and request for proposal (RFP) leadership.

He has extensive knowledge in all aspects of environmental service, linen and laundry and facility service management, including the management of daily operations, proposal and contract negotiations. Ralph is experienced in conducting operational reviews and assessing labor and non labor needed, making appropriate recommendations, and providing implementation plans. Ralph is qualified not only in operations, but also has a keen eye for quality outcomes. Ralph is a proven performer in providing customers with empirical data that allows them to make good business decisions with positive results.

Selected Project Experience

Novia Strategies, Inc.
Poway, CA

The Ohio State University Med. Center
Columbus, OH

PRISM Healthcare Partners LTD
Chicago, IL

Huron Consulting Group
Chicago, IL

Henry Ford Health System
Detroit, MI

Carolinas Healthcare System
Charlotte, NC

Naval Facilities Engineering Command
NAVFAC Southwest
Point Loma, CA, Various Locations

Naval Medical Center San Diego
San Diego, CA

University of California (UCLA)
Los Angeles, CA

Beaumont Health System
Royal Oaks, MI

The Methodist Hospital System
Houston, TX

Sutter Health
Sacramento, CA