



Mark Ruoff Consultant

Education

California University
California, PA

Affiliations/ Awards

**Association for the
Healthcare Environment**
(AHE)

CHESP- Certified
Healthcare Environmental
Services Professional

Showcase Account
Sodexo- Erie, PA

Manager of the Year
Sodexo- 2005 and 2006
Hamot Medical Center

**Add-On Business
Award- Sodexo- 2007**
Hamot Medical Center

Innovation Award
Sodexo- 2008- Hospitality
Coordinator Program

**Training Account of the
Year- Sodexo- 2009**

**Add-On Business
Award- Sodexo- 2012-**
Palmetto Health

Experience

Mark is an associate with Ruck-Shockey Associates, Inc., an S-Corporation formed in 1997. He is a high-energy, self-motivated leader with over 20 years of leadership and project experience in healthcare environmental services and food service including operational reviews & assessments, service integration (multi-service/multi-unit) and implementation processes. He has extensive knowledge in all aspects of hospitality management, with an emphasis on the Environmental Services field including the management of leadership development, daily operations, laundry and linen operations and contract negotiations.

Mark is experienced in conducting facility audits, making appropriate recommendations and providing implementation plans. He also has experience in education and training programs for environmental services leaders and technicians. Mark utilizes leadership, financial, operational, regulatory and cost benefit analysis skills to assist in creating programs that are effective.

Selected Experience

St. Francis Medical Center
Hartford, CT

Loyola University Medical Center
Maywood, IL

Forbes Regional Medical Center
Monroeville, PA

Johnson City Medical Center
Johnson City, TN

Palmetto Health Richland
Columbia, SC

Hamot Medical Center
Erie, PA

Fort Sanders Regional Medical Center
Knoxville, TN

Point Park College
Pittsburg, PA

Baptist Hospital of East Tennessee
Knoxville, TN

Presentation/ Advisory

Regional Training Account Manager
Sodexo

The State of Environmental Services
Forbes Regional Medical Center

Hot Towel Initiative Presentation
Sodexo Regional Meeting