



Joshua M. Cassidy

Culinary, Retail & Operations Consultant

Education

Hocking Technical College
Serv Safe Certified Instructor
Serv Safe Registered Proctor

Affiliations

National Restaurant Association (NRA)
Serv Safe

Experience

Joshua has worked at locations across the United States in his 23 years of Industry experiences. Running operations from Bob Evans Restaurants, Director of Concessions and Catering contract for Cleveland State University, Director of Operations for a five-restaurant concept, Operation Manager for one of the largest food service contract companies at the Cleveland Clinic while supporting new account openings nationally. While doing so Joshua has managed facilities serving the needs of all levels of clientele including healthcare and the restaurant industry.

Joshua leverages both his management talents and overall operational expertise to be the onsite leader for growth, change and top-level service. He provided project support for several of the largest contract transitions in the service industry's leading facilities. The overall operational experience combined with labor relation skills and food safety provides a unique and powerful skill set with knowledge across many service models and market styles. Joshua has been involved in operating all food service levels be it healthcare, college facilities, sports events, both quick and full-service dining establishments. The collective skillset he has acquired allows him to provide comprehensive insights for operations management in any foodservice venue.

Selected Project Experience

Cleveland Clinic
Cleveland, OH

Hospital Sisters Health System
Green Bay, WI

Ohio Health Hospital System
Columbus, OH

University of Chicago Medical Center:
Chicago, IL

Cleveland State University
Cleveland, OH

Specialties/Skills

- Culinary Experience
- Facility Safety Management
- Inventory Systems
- Room Service/POD's
- Operations Management
- Customer Service & Support
- Training/Competency
- Food Safety/HACCP
- Quality Assurance
- Formula Room Management
- Finance Management