



## Jay Patel Consultant

### Education

BHA Healthcare Administration  
Texas State University  
San Marcos, TX

### Experience

Jay is an associate with Rusk-Shockey Associates, Inc., an S-Corporation formed in 1997. He brings over 12 years of healthcare experience specializing in leading Environmental Services and Patient Transportation divisions.

Jay has a demonstrated track record of taking under-performing service departments and turning them into highly efficient and profit generating business lines. Jay is a strong motivated administrator that has wealth of knowledge and experience building results-oriented teams that create innovative solutions to complex business needs. Jay's dynamic, entrepreneurial, and holistic approach, encompasses strategies aligned to quickly improve operational defects that reduce overall costs, increase bottom line profits, and promote high customer satisfaction.

Jay has extensive knowledge and a focused specialty in managing large high-volume hospital operations, complex unionized labor forces, renegotiating contracts, reducing expenditures, improving HCAHPS, creating effective bed throughput systems, improving environments to promote high employee morale, and building highly effective leadership teams.

### Selected Experience

University of Chicago Medicine  
Chicago, IL

Bellevue Hospital Center  
New York, NY

Metropolitan Hospital Center  
New York, NY

Elmhurst Hospital Center  
Elmhurst, NY

Kings County Hospital Center  
Brooklyn, NY

Bayonne Medical Center  
Bayonne, NJ

Lancaster Medical Center  
Lancaster, PA

Miami Valley Hospital  
Dayton, OH

### Consulting

Wooster Community Hospital  
Wooster, OH

Lafayette General Hospital  
Lafayette, LA