



# Donald Sipp Jr, MBA, CHESP

## Operations Consultant

### Education

Masters Of Business Administration  
University Of Phoenix

Bachelor of Arts  
Management Information Systems  
University of Southern Mississippi

Associates of Science  
Computer Science  
Mississippi Gulf Coast Community  
College

Certified Healthcare Environmental  
Services Professional - CHESP

Registered Executive Housekeeper -  
REH

### Affiliations

International Executive Housekeepers  
Association (IEHA)

Member of Association for the  
Healthcare Environment (AHE)

Member of American College of  
Healthcare Executives (ACHE)

Member of Association for Linen  
Management (ALM)

University of Southern Mississippi  
Alumni Association

University of Phoenix Alumni  
Association

### Experience

Donald is an operations consultant with Ruck-Shockey Associates, Inc., an S-Corporation formed in 1997. He has over 11 years of operational and project experience including operational review & assessment studies; conducting in depth hospital studies, both systems and stand alone, service integration (multi-service/multi-unit); environmental service, grounds upkeep, and patient transport management service programs; oversight reviews; implementation processes and program leadership.

He is a Certified Healthcare Environmental Services Professional (CHESP) & Registered Executive Housekeeper (REH), with extensive knowledge in all aspects of environmental service, linen and laundry and patient transport service management, including the management of daily operations, proposal and contract negotiations. Donald is experienced in transformational leadership and culture change resulting in positive HCAHPS results, conducting operational reviews and assessing labor and nonlabor needed, making appropriate recommendations, and providing implementation plans. Donald is qualified not only in operations, but also has a keen eye for quality results. Donald is a proven performer in providing customers with empirical data that allows them to make good business decisions with positive results.

### Selected Project Experience

South Fulton Medical Center  
Atlanta, GA

Biloxi Regional Medical Center  
Biloxi, MS

Ochsner Medical Center West Bank  
Harvey, LA

Ochsner Medical Center  
Iberville Campus  
Plaquemine, LA

Loyola University Medical Center  
Maywood, IL

St. James Place Retirement Community  
Baton Rouge, LA

Promise Hospital  
Baton Rouge, LA

Baton Rouge General Medical Center  
Mid City & Blue Bonnet Campus  
Baton Rouge, LA

Baptist Medical Center  
New Orleans, LA

Northshore Regional Medical Center  
Slidell, LA

Ochsner Medical Center Kenner  
Kenner, LA

Ochsner Medical Center Baton Rouge  
Baton Rouge, LA

Highland Community Hospital  
Picayune, MS

Floyd Memorial Hospital  
New Albany, IN