



# Bill Hackett

## Operations Consultant

### Education

Bachelor of Science  
Business Administration  
Central Missouri State University  
Warrensburg, MO

### Experience

Bill Hackett has over 30 years of operational and project management experience with 14 years in the healthcare industry. Following his service in the US Army, Bill began his career with Rollins Incorporated where he was employed over 20 years. He held positions as the Corporate Controller, Regional Manager and progressed to the position of Vice President of Commercial Operations in Atlanta, GA. Bill moved to Texas to become Vice President of Operations with Aramark Healthcare Management Services. Following this he served as an Area Vice President with HHS (a national, private healthcare management services company), managing multiple locations and earned the responsibility of the Vice President of Environmental Service Engineering.

Bill joined Ruck-Shockey Associates, Inc. in 2015 to manage new startups and set systems in place at major medical centers in the US as well as develop tools for the EVS program.

Bill is experienced in assessing labor requirements and developing plans for implementing revised environmental staffing plans. He has extensive knowledge in all aspects of environmental service, linen and laundry management, including the management of daily operations, proposal and contract negotiations.